



Delegate Pack

Thursday 21st November 2019

Markel International, 20 Fenchurch Street, London EC3M 3AZ

Event Agenda

17:30	Registration & Networking
18:15	Welcome – Nick Line, Chief Actuary, CUO & D&I Sponsor, Markel
18:25	Partnership Introduction – Maxine Goddard, Head of Strategic Delivery, Zurich Learning objectives & Mentoring Initiative – Karen Graves, Chair iWIN
18:35	Key Note – Janthana Kaenprakhamroy, CEO, Tapoly UK
18:50	Mentoring & My Experience – Suneeta Padda, Founding Director, Padda Consulting
18:55	Colour Brave Campaign Introduction – Lee Clarke, Partner PwC
19:00	Panel Discussion moderated by Karen Graves, Chair iWIN with audience participation Panellists: Janthana Kaenprahamroy, CEO, Tapoly UK Lewis Maleh, CEO & Founder Lewis Bentley Suneeta Padda, Founding Director Padda Consulting Lee Clarke, Partner, PwC
19:40	Closing Remarks – Karen Graves & Maxine Goddard
19:50	Networking Session

Event Background

iWIN, iCAN and PwC are partnering with Markel to create an impactful event to highlight the challenges faced around BAME career progression and underrepresentation in the Insurance Industry. It will also be a forum to celebrate the benefits of Mentoring and Sponsorship and will also showcase existing successful mentor-mentee relationships in the industry. At this event we will launch our new Self-service Mentoring programme which will offer a platform for access to senior level executive mentors from the industry.

It is not a secret that the senior and C-Suite executives in insurance industry are predominantly white males (~21% are women) and that Black Asian and Minority Ethnic (BAME) are seriously underrepresented.

The ultimate aim of this event is to provide attendees with the right mix of insights and guidance from a leading panel to seek out good mentoring relationships, be “colour brave” and open dialogues around race and the challenges BAME people face in the workplace. Attendees will have the opportunity to sign up to the self-service mentoring programme



(supported by iWIN/iCAN) as either mentors or mentees. The mentors will help mentees take ownership of their careers and future ambitions, together with expanding their personal brand in alignment with their values.

By identifying positive actions that can truly drive change and turn rhetoric into action.

Welcome

Welcome by Nick Line. Chief Actuary and CUO, D&I Sponsor, Markel International

Key Note

Janthana Kaenprakhamroy, CEO Tapoly UK

Mentoring & My Experience

Suneeta Padda, Founding Director, Padda Consulting

Colour Brave Campaign Introduction

Lee Clarke, Partner, PwC

Panel Discussion

Moderated by Karen Graves. After the initial presentations, there will be a panel discussion moderated by iWIN Chair Karen Graves, with Janthana Kaenprakhamroy, Suneeta Padda Lee Clarke, Partner at PwC, and senior industry leaders sharing their insights.

Learning Objectives

- Explain what confident conversations about colour at work look like for yourself and for your company.
- Describe your cultural competence IQ.
- Identify at least one key career vision/progression challenges you wish to address.
- Articulate up to four personal growth, development and career goals to address your objectives(s)/challenge(s) AND;
- If you would like assistance with your objective(s)/challenge(s), connect with at least one strategic leader/mentor or sign up to the self-service mentoring programme to access mentor and mentee pool

CPD:

Delegates participating in the accredited iWIN Forum can claim up to 1.5* CPD hours towards the CII / Personal Finance Society member CPD scheme. *excluding breaks



Speaker Bios

Nick Line

	<p>Nick has been chief actuary since 2003 and joined Markel with its acquisition of Terra Nova in 2000. Nick was responsible for building an actuarial team with responsibilities for reserving, pricing, capital modelling and catastrophe management. In 2017 he was also appointed director of underwriting operations, directing a team with responsibilities for underwriting, oversight, outward reinsurance and wordings.</p>
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Karen Graves

	<p>Karen has been working in the Lloyd's and London market for over 25 years, starting her career in the compliance arena, moving on to a COO and then a CEO role within the Lloyd's market for an established Lloyd's Managing Agency. She is also the Senior Independent Director for the USAA Limited and a Director of a Multi-Academy Trust, along with being a founding member and Chair of Green Kite Associates. SCOR SE was her first Global Reinsurance role and within scope fall operational matters, oversight and coordination of EMEA satellite offices (Madrid, Milan, Stockholm, Dublin, Moscow, Amsterdam, South Africa and Brussels), Internal Controls, Operational Risk Management, Regulatory Relationships, Property Affairs, Hub Compliance and working with the business divisions on new projects from a strategic perspective. Karen is a Freeman of the Worshipful Company of Insurers and Chair of the Independent Women in Insurance Committee (iWIN). A Founder Member of European Council for the Advancement of Women in Leadership and addition to this a supporter of the Lloyd's Military Network for senior officers leaving the Armed Forces. As a supporter of educational diversity Karen is a Director of the Burnt Mill Academy Trust, and as a keen painter a member of Lloyd's Art Group. Age and educational diversity are of particular interest and she often takes part in presentations and conferences on these topics, along with being an Ally to LGBTQ colleagues.</p>
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Janthana Kaenprakhamroy

	<p>Janthana is the CEO and Founder of Tapoly, the first on-demand insurance platform for the gig economy in Europe, and winner of Insurance Provider of the Year at the British Small Business Awards 2018. She is listed by Forbes as number 6 of the Top 100 Women Founders to watch, and is among the Top Ten Insurtech Female Influencers according to The Insurance Institute. Janthana is a chartered accountant and former internal audit director at top-tier investment banks.</p>
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Lee Clarke



Lee is an experienced partner in PwC’s Insurance practice. He has worked with a number of insurers across the life and non life industry. Lee sits on the leadership team for PwC’s Insurance Audit practice where he is the People & Resourcing partner. He is also responsible for diversity and inclusion across PwC’s wider Audit practice. Lee has championed a number of initiatives focused on inclusion, including PwC’s ColourBrave drive. He is passionate about making structural changes to move the dial and has influenced a number of workplace processes to move towards positive ‘tangible’ benefits.

Maxine Goddard



Maxine is a senior global operations leader and change maker at Zurich Insurance, responsible for strategic initiatives from change & transformation to planning customer and broker development. Maxine has over 20 years’ international experience across insurance, banking, oil & gas and the United Nations, in various operations management positions. She is Black Caribbean of Barbadian/Belizean descent.

She is the former chair of the Zurich UK Multicultural Network (Cultural Awareness Network) and remains as their Principal Advisor and informal cheerleader. She is a dedicated Mentor for over 15 people and dynamic advocate for several professionals across the BAME community. More recently Maxine is also an active Committee member of iCAN, the insurance industry’s first multicultural network with responsibility for External Partnerships.

Suneeta Padda



Padda Consulting was founded by Suneeta. She has extensive experience in assisting firms meet their regulatory requirements is grounded in her time at the Financial Services Authority (now the Financial Conduct Authority) Her experience is borne out roles within the FCA covering Supervision, Risk and Regulatory strategic planning. Additionally Suneeta has been engaged in providing risk and operational support to a number of FCA-wide projects. Suneeta’s recent experience has included roles as Head of Group Compliance and Risk at Howden Broking Group, head of Compliance for Amlin in the UK, and various lead Compliance roles at Ernst and Young, HSBC Insurance Brokers, Willis and Marsh both in the UK and Internationally. Padda Consulting was established to help both domestic UK and global insurance intermediaries and insurers achieve evidence and maintain compliance with the FCA’s principle-based regulatory framework, Lloyd’s Minimum Standards and the PRA- PSM’s, SIMR, Corporate Governance and Solvency.



Lewis Maleh



Lewis Maleh is the founder and CEO of Bentley Lewis, a leading boutique executive search firm and host of Don't take out your phone! Podcast. Lewis has a BSc in Chemistry from the University of Birmingham, and began his career working in the fashion and manufacturing sectors before moving into the executive search industry in 2006. When Lewis is not working, he loves spending time with his family, running, and doing Crossfit.